



User Manual

READ THIS MANUAL CAREFULLY BEFORE RIDING - FAILURE TO DO SO MAY RESULT IN PERSONAL INJURY PROPERTY DAMAGE AND MAY VOID WARRANTY

KEEP THIS MANUAL FOR FUTURE REFERENCE

PRODUCTS COVERED BY THIS MANUAL MAY VARY IN APPEARANCE, ASSEMBLY, INCLUSIONS, SPECIFICATIONS, DESCRIPTION AND PACKAGING

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Important Information:

Please read carefully before riding.

Laws regulating e-scooters and e-bikes vary by states. In Victoria, for on-road use, e-bikes must adhere to 250W and 25km/h restrictions. Please review local regulations, especially if you do not intend to use them on private property.

Riding can be a hazardous activity; certain conditions may cause the equipment to fail without fault of the manufacturer. The product can and is intended to move, and it is therefore possible to lose control, fall off, and/or get into dangerous situations that no amount of care, instruction, or expertise can eliminate. If such things occur, you can be seriously injured or die, even when using safety equipment and other precautions.

RIDE AT YOUR OWN RISK AND USE COMMON SENSE. FAILURE TO USE COMMON SENSE AND HEED ALL SAFETY WARNINGS AND RECOMMENDATIONS INCREASES THE RISK OF INJURY. USE THE PRODUCT ONLY WITH APPROPRIATE CAUTION AND SERIOUS ATTENTION TO SAFE OPERATION.

Before riding on the road, take time riding in an enclosed area to familiarize yourself with the controls and behaviors of an electrically assisted bicycle. Try all settings so you are familiar with the results.

Before every ride, check bicycle condition and ensure that no fasteners are loose, particularly axles, pedals, seat, and handlebars.

Ensure that the tyres are inflated to within specification (printed on the tire sidewall) and that the brakes are operating correctly. Maximum load capacity:120kg. Understand and obey any local laws or regulations which may affect locations where the product may be used. Ride defensively.

This product is manufactured for performance and durability but is not impervious to damage. Stunts or other aggressive riding can over-stress and damage the product, and the rider assumes all risks associated with how the product is looked after. Keep fingers and other body parts away from moving components. Always wear suitable protective equipment, such as an approved safety helmet (with chin strap securely buckled). A helmet may be legally

required by local law or regulation in your area. Wear suitable footwear for bicycle riding and clothing that helps make you visible to others.

Adjust the brake sensitivity if needed.

Only ride at a speed that the conditions permit, for example, slow down on snowy or rainy days. Always hold the handlebars with both hands, except when you need to notify others you are turning. Do not use your bike at night if no light is installed.

Make sure your body and other objects do not come into contact with the chain or the wheels whilst they are moving.

Never touch the charging connector on the battery case with your hands when they are wet, or with keys or other metallic objects in case they damage the battery pole and cause a short circuit.

Wear bright clothing to help make you visible to others when you are riding at night.

Don't lend the electric bicycle to anyone who doesn't know how to operate it, or who hasn't read the manual. Like other cycles, it can only carry one person; carrying a passenger is not permitted.

To brake, the rider must action both brake levers to the correct degree.

Never ride under the influence of drugs or alcohol.

Do not ride under bad conditions, such as on uneven, wet, or loose surfaces.

This electric bicycle can be used in the rain; however, it must not be submerged in water or puddles. The controller, motor, and other electrical devices may be short-circuited, causing damage and creating possible dangerous situations.

Never spray your bike directly and don't get the electrical components wet, including the battery connector, motor, controller, cables, handlebar controls, etc.

DO NOT let children under the age of 18 ride the bike without parental supervision.

The charger is designed for indoor use only; keep the charger away from water to avoid short circuit. Don't even use it in a dampening combustible or explosive environment. Do not remove the plug by pulling the cord; always grip the charging port by its metal body.

Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also damage the electrical system. Ensure the voltage and frequency of the charger are compatible with mains electrical supply. Use the battery charger in dry locations only.

Regularly check the charger for damage to the electrical cord, plug, enclosure, and other parts. If any damage or malfunction occurs, DO NOT use the charger until repaired or replaced.

Do not operate the charger or charge batteries near flammable materials.

Do not clean or perform any maintenance on the product when it is being charged.

Waiver & Release of Liability

Using our products carries inherent risks commonly associated with outdoor sporting activities. It can cause injury even death to yourself and others in public areas. We strongly advise wearing appropriate safety gear when riding.

By purchasing and using our products, you acknowledge and accept the risk of potential harms & injuries, and agree to waive and release TDRMOTO PTY LTD and it's staff from any responsibility or liability to yourself and to the public.

This product is not designed for jumping , rough terrain, sustained off-road use or stunt riding in any kind.

It is essential to comply with all relevant laws governing the use of our product, particularly in public areas, to prevent accidents or harm to bystanders.

Introduction

Congratulations on purchasing a TDR customized electric bicycle. We hope you enjoy years of satisfactory and safe riding.

Read the manual

This manual is provided to help you get the best performance, comfort, enjoyment, and safety from your bicycle. The manual describes specific care and maintenance procedures that help protect your warranty and ensure trouble-free use. Please pay particular attention to the section marked with **WARNING, IMPORTANT AND NOTE**. This manual is a supplement to the general bike manual. For more information on other parts and warranty check the general bike manual.

Read the manual before assembling and riding your bicycle

Note that the manual is not intended to be an extensive reference source for servicing, maintenance, and/or repairs. For additional assistance, contact an authorized TDR Service center.

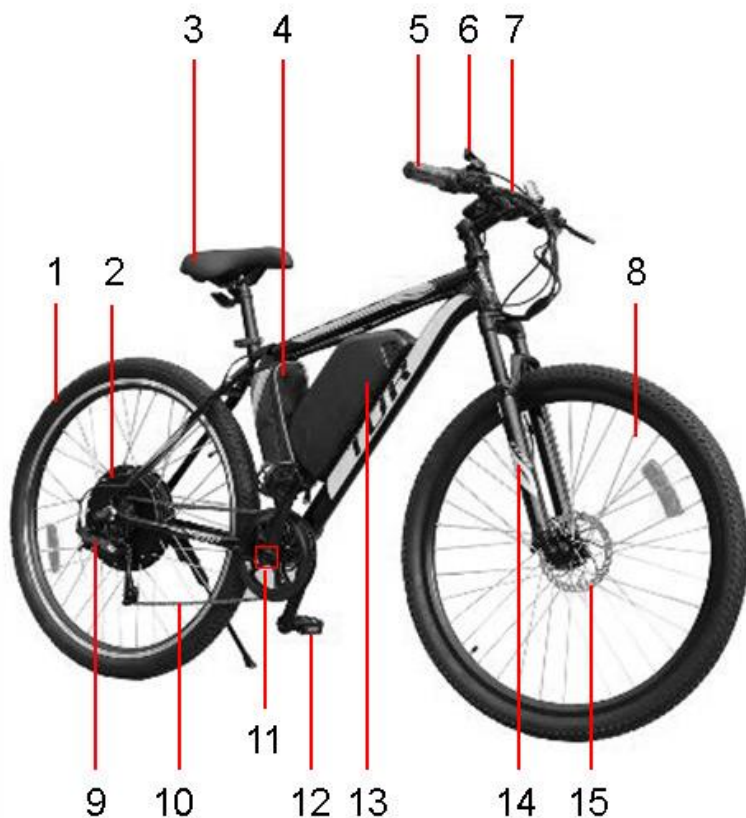
Important: In the interests of your safety and the safety of others, it is highly recommended to have your bicycle assembled and serviced/adjusted by a skilled bicycle mechanic.

Important:



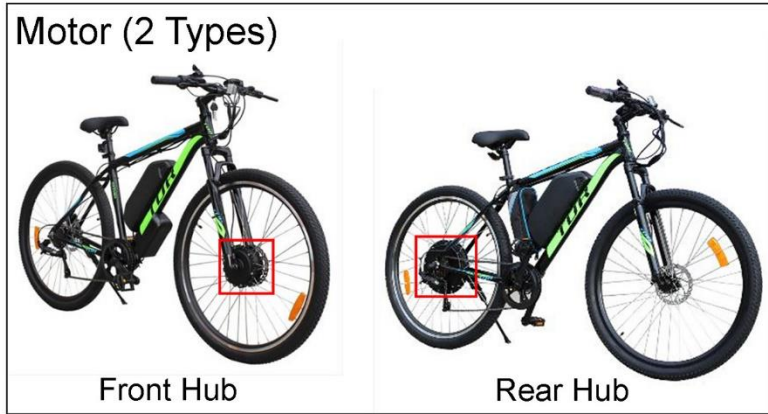
- **Always wear a helmet and appropriate safety equipment and always keep both hands on the handlebars and both feet on the pedals whilst riding.**
- **Read, understand and follow all safety recommendations before riding.**
- **Avoid riding in damp conditions, rain etc as this may affect operation or possibly damage the bicycle electronics.**
- **DO NOT ride at night if your bike is not fitted with front and rear lights**

Main Parts of Your Bike:



No.	Name
1	Tyre
2	Motor
3	Saddle
4	Controller
5	Throttle(Twist/Thumb)
6	Brake Lever
7	Display
8	Spoke
9	Caliper
10	Chain
11	Pedal Assist Sensor
12	Pedal
13	Battery
14	Front Suspension
15	Disk Brake

2. Motor (2 Types)



11. Pedal Assist Sensor



7. Display (2 Types)



13. Battery (3 Types)



4. Controller



Assembly Instruction

Before assembling, please ensure that you have received all necessary parts:

- Front wheel
- Seat with post
- Main component of the Eike
- Box containing the charger, axle, bell, display, pedals, cable wrap, and manual.



Saddle Installation

Step 1: Attach the red reflector.



Step 2: Loosen the clamp, insert the seat post into the seat tube, adjust the height ensure it is over the minimum insertion point . Then tighten the clamp by hand.



WARNING: The full force of the cam action is needed to clamp the seat post securely.

Handlebar Installation

Step 1: Remove the faceplate and connect the handlebar to the stem. Reinstall the faceplate.



Step 2: Install the LCD display.

Step 3: Connect the throttle, display, and e-brake to 1 to 4 Cable.



Note: DO NOT stretching the main cable (1 to 4) or have the cable caught by other bike parts. This may result internal electrical wire damage and have your warranty voided

Step 4: Install the front reflector and bell. Tighten the gear selector.



Important: Ensure handle bar is securely installed before riding. Failing to do so may result in injuries.

WARNING: Handlebar handgrips or tube-end plugs should be replaced if damaged. Unprotected tube-end can cause injury.

Pedal installation

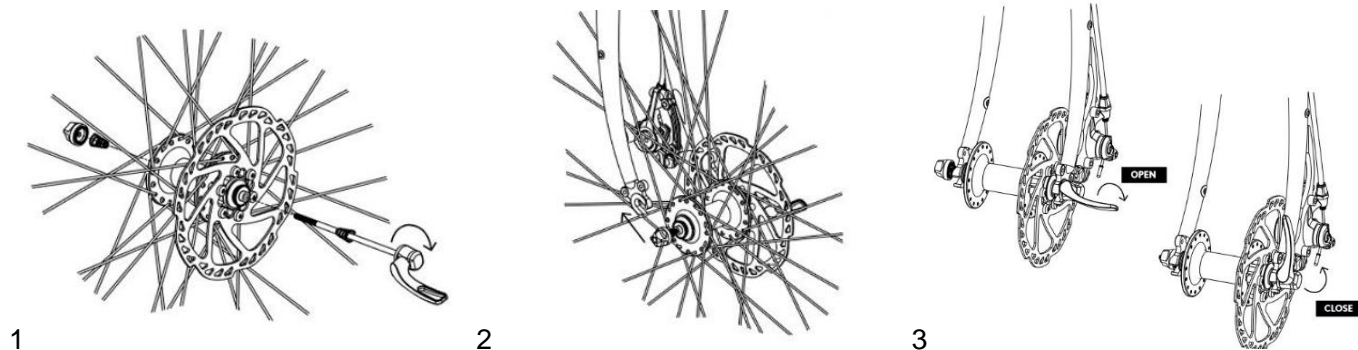
- Check the side of your pedals before installation as picture 1 shows.
- Tightening with correct directions: right hand pedal threads need to be tightened **CLOCKWISE** and left hand pedal threads tightens **COUNTERCLOCKWISE**.



Note: Check if the pedals are loose before each ride. Applying **LOCTITE** is a good idea keep it secure.

Front Wheel (without hub motor) Installation

Remove the plastic plates from both sides and follow below steps:



Step1: Install quick release to front hub.

Note: The quick release lever belongs on the same side as the disc brake rotor.

Step2: Tighten Front Wheel to Fork.

Note: Install the front wheel so that the tyre tread rotation direction is correct.

Step3: Close quick release

Note: Make sure the axle sits straight at the bottom of the forks.

Note:

- **Make sure the quick release lever is not touching disc brake rotor.**
- **Turn the adjusting nut to the correct tension and close the quick release lever by hand – DO NOT USE TOOL.**
- **Make sure the front fork does not interfere with the quick release lever.**



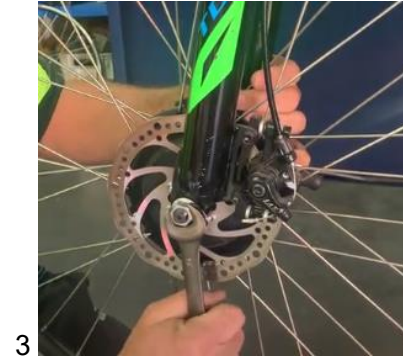
WARNING: If the quick release lever is not closed properly, the wheel may fall off the bicycle and cause risk of serious injuries.

Front Wheel (with hub motor) Installation

- Unscrew the disc screws from the motor rim.
- Remove the plastic plate (as below picture 1 shows) and dispose of it.
- Place the rotor disc on the hub motor
- Ensure the arrow sign on rotor disc matches the wheels turning direction
- Securely tighten the screws to attach the rotor disc to hub motor
- Loosen the axle nuts (as below picture 3 shows) and mount the front wheel onto the fork, ensuring the disc is correctly positioned between the brake pads of the calipers.
- Firmly tighten the axle nuts to secure the front wheel in place.

Note – Ensure there is no contact between the motor and fork. If motor touches fork, play and reposition the washers to create adequate clearance.

Important: Resistance will be increased if motor is in contact with front fork. This will potentially damage your motor and void warranty.



Aligning Handlebar and Front Wheel

Use your knees to stabilize the front wheel and hold the handlebar with your hands, ensuring it aligns properly. Securely tighten the two screws of the clamp.

Brake Adjustment

The brake is activated by hydraulic system which will require adjustments and special tools may need to maintain. If not sure how to maintain or adjust, please consult with your local bicycle mechanic.

Front / Rear Brake

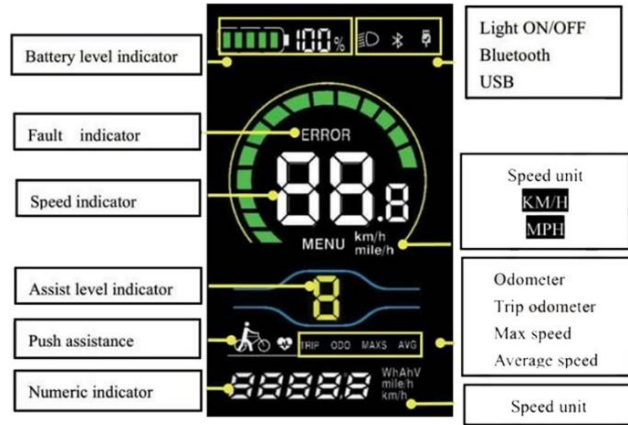
Slightly loosen the two screws circled in below picture on the caliper to allow caliper move in and out. Hold the front brake lever firmly. While holding the lever, tighten the previously loosened screws. Spin the wheel to ensure smooth and noise-free rotation.



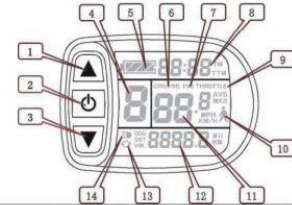
WARNING: Failure to properly set or maintain your brake system may result in a crash and cause serious injuries. Seek assistance from your local bicycle mechanics if not sure.

LCD Display

- YL80 Display



- LCD5 Display



1		UP button	11	Km/H	Riding speed(metric)
2		Power button		MPH	Riding speed (imperial)
3		DOWN button		MXS	MAX speed
4	ASSIST	Pas level	AVS	Average speed	
5		Battery capacity indicator	Km	Distance(metric)	
6	CRUISE	Cruise function	Mi l	Distance (imperial)	
7	PAS	Power-assisted function	12	DST	Trip distance
8	TM	Single trip time	ODO	Total distance	
	TTM	Total trip time	VOL	Battery voltage	
9	THROTTLE	Throttle display	13		The brake display
10		6Km/H push power assist	14		Backlight and headlights

For full manual: <https://www.tdrmoto.com.au/pages/electric-bike-lcd-display-guide>



Battery Charging

Battery can be charged on or off your bike. Before charging your battery, make sure it is powered off and the charging port is free from moisture and debris. Keep the battery and charger in a dry and ventilated condition. Ensure you connect your charger to battery prior to the power point. The charger light will turn on - red light means charging, green light means fully charged.



WARNING: Only use the provided charger to charge your battery; Using other chargers may cause damage in result to warranty voided and potential fire hazard.

Note: You may see a little spark or hear small popping noise when charging socket connecting to battery which is normal

When charger light turns from Red to Green, it means the battery has been fully charged, disconnect your battery when green light shows. Usually, it will take about 4 - 6 hours to charge up the battery depending on remaining battery levels.

Important: If your battery does not fully charge within 10 hours, stop charging and contact your dealer.

The charger will become warm during charging, so keep the charger away from any heat sources. Please always keep the charger dry and clean. The electronics inside contain high voltages, so never disassemble the charger.

After charging, please disconnect from power point first, and then disconnect from the battery. While charging, please keep the charger and battery out of the reach of children. Do not put anything on top of the charger when in use, and prevent any liquid, metal, or metal fillings from coming into contact with the charger.

How to take your battery off bike and charge:

- For a rear rack battery, use your key to push in a little bit, turn to the unlock position and slide the battery out.



- For downtube battery, turn your key to unlock position, push it up and take it off.



- For a triangle battery, release all Velcro and take it off.



After battery is fully charged, it can be installed back to your bike.

NOTE: Ensure the rear rack and down-tube typed battery are pushed all the way into the end of mounting plate and securely locked in place



Battery & Charger Safety Warnings:



Read and understand all safety warnings. Failure to follow the below warnings and safety information could result in death or serious injury.

- Never leave your bike unattended while charging.
- Disconnect from power if you are leaving the area.
- Disconnect the charger when the battery is fully charged.
- Disconnect the charger if after 10 hours the battery is not yet fully charged.
- Do not use the charger in thunderstorms.
- Do not use the charger outdoors.
- Do not disassemble the battery or charger.
- Do not insert anything into either the charging socket or the battery terminals other than the original charger and the power connector socket on the bike.
- Any cleaning of the charger or battery should be done with a dry cloth.
- Do not use a charger or battery which has been dropped, impacted, overheated, shorted or potentially water damaged.
- If you have been caught in the rain or have washed your bike with water, you must leave your bike to dry for a number of hours prior to charging your battery.
- **IMPORTANT: *Inspect the under the charge port cover for water ingress! ***
- Do not leave your battery in hot environments such as in your car or in direct sunlight for extended periods of time. This can cause the battery to overheat and catch on fire.
- Do not use any charger on your battery even if the connector fits, only use an original or a recommended/advised charger.
- A wrong specification charger could destroy your battery and potentially cause a fire.

- If you hear any loud noises or can see or smell smoke, you should immediately disconnect your battery from the charger (if it is connected and safe to do so), move it to a safe open environment (if safe to do so) and contact emergency services immediately.
- Cover with a fire blanket or use dry chemical type fire extinguishers if available, do not use water.
- When the battery has reached its end of life, do not dispose of it in the normal garbage refuse. Contact your local government authority waste disposal centre to find out how to safely dispose of UN 3480 Lithium-Ion Batteries in your area.
- Do not dispose of batteries in a fire, there is a risk of explosion.
- Do not dispose of batteries in landfill, they can pose a serious environmental and safety hazard.

Maintenance of your battery:

- Wait at least 30 minutes after riding before connecting your charger.
- Do not leave your battery in direct sunlight, small garden sheds or in your car.
- If you can feel the battery casing is warm, allow it sufficient time to cool down before recharging or using it (it should be cool to the touch).
- Do not leave your battery fully charged or fully flat for extended periods of time.
- If you do not ride regularly, ensure charge your battery for at least 1 to 2 hours every 90 days, ideally maintaining charge status between 60% and 80% charged.
- Total charging time will vary depending on the capacity of your battery and its current charge level.

Final Inspection

Perform check list below after assembly:



WARNING: Failure to perform these check listing may result in serious injury to yourself or others.

- **Steering:** Ensure the handlebar stem is inserted into the head tube to at least the minimum insertion line. Check the clamp nuts and stem bolts to make sure they are securely tightened.
- **Brakes:** Ensure brake is checked, adjusted and in normal working condition before riding.
 - **Note:** Consult with your local bicycle mechanic if you don't know how to do it properly.
- **Seat:** Ensure the seat clam is securely closed and seat post has been inserted to the minimum insertion line inside the frame. Adjust the seat to the suitable heights before riding.
- **Pedals:** Ensure pedals are securely fitted to the crank
- **Tyres:** Check tyre pressure is adequate.
 - **Note-** Always inflate your tyre to the suggested PSI marked on side wall of tyre. **DO NOT** overinflate your tyre. **DO NOT** use air compressor.
- **Wheels:** Ensure both wheels are straight and securely mounted. Spoke tensions are checked.
- **Battery:** If your bike is fitted with a battery, ensure it is securely locked to frame and fully charged prior to use.
- **Wiring connections:** If you have a front/rear hub motor versioned e- bike, ensure all electrical connections are correct before riding.
- **Cables:** For the main cable (multifunction 1 to 4 cable) ensure it is not stretched and not caught by any parts on bike to prevent damage to inner electrical wires. For motor cable, ensure it is always cable tied to frame to prevent curs from axle, disc screws or other bike components.

Riding Instruction



Warning: Laws apply to motor size, speed limit and use of throttle for electric bicycles varies from states to states. Check with your local authorities to ensure legal operation of your bike. Failure to comply may lead to fines.

Turn on the power switch on battery, hold the power button on LCD for 3 seconds to turn on the electrical system. The power display indicator will light on, indicating the unit is powered.

Just like riding a normal bicycle, seat yourself on the saddle. Put one foot on the pedal and do a final check to see that everything is okay and working well, especially the brakes. Start pedalling, once you reach a certain speed, the motor will automatically be activated and start to move your bike. If your bike is fitted with a throttle, you can use it instead of pedalling after motor is activated.

To stop the bicycle motor, simply stop pedalling or release the throttle if it is used, the motor will be stopped automatically. To bring the vehicle to a halt, use your brake to cut off power. If either of the brake levers are pulled, the power will be cut off automatically, and the motor will not work.

Battery Level Gauge:

When the battery is getting low, you will see an empty battery level sign shown on LCD display. When this occurs, turn OFF the power switch on battery and use your bike as a normal bicycle. Battery can be charged up at your convenience. Recommend to check the battery level before each trip.

Parking:

Using your key or switch to shut the power **"OFF"** while parking.

Note: Remember to switch the power "OFF" when pushing or not riding your bike to prevent accidental motor activation.

Use a D - lock to further secure your bicycle when necessary.

Note: Do not expose the e-bike to sunlight or rain for a long time, as some electrical components may have abnormalities.

Using Gears:

Some models are equipped with gears. Gears are used to change the ratio between rotations of the rear wheel and the crankset. This enables you to pedal less and travel faster on flat or downhill sections, or pedal faster and travel slower to climb hills. Gearing is independent of pedal assistance, so pedal assistance operates the same regardless of the selected gear. Remember, that pedal assistance is "governed" by overall speed.



The freewheel (A) is located on the rear axle, known as a "gear cluster" or "cassette". The larger the gear, the fewer number of rotations per rotation of the crank. The largest gear is the "lowest" and is referred to as "1". As each gear becomes smaller, it is a "higher" gear than the previous and is numbered sequentially. The number of gears may vary between different models. Beneath the gear cluster is the derailleur mechanism (B), which moves the chain so it runs on different gears. The derailleur is operated by the rider using controls mounted on the handlebars. The gear change

is "indexed" so each gear selection positively engages. There may be slight variations between bicycle models in the method to change gear "up" (from a lower gear to a higher gear) or to change gear "down" (from a higher gear to a lower gear). The image shows a "7-speed" type that uses a button (C) for changing up gears (push button to activate derailleur), and a lever (D) for changing down gears (rotate lever forward to activate derailleur).

Using Brakes:

All bicycle models are equipped with a front and rear wheel braking system. Brakes are used to slow the bicycle down. The braking systems may use different mechanics; however, the functionality is the same, and that is to change the energy of the moving bicycle into heat energy ("friction").

For disc brakes, this means pads made from a special friction material pinching against a disc mounted to the center of the bicycle wheel.

The brakes are operated by the rider through levers mounted to the handlebars. The left-hand lever operates the front brake, the right-hand lever operates the rear brake. The ability of the rider to adequately slow and/or stop the bicycle depends largely on the skill of the rider, the surface being ridden on, and other factors such as rain, tires, adjustment, and condition of the brake parts, etc.

Guidelines for Using Brakes:

To get the best performance and service life from the brake system, understand and apply the following techniques:

- In wet conditions, which reduces friction, always provide additional distance for braking, and adjust how quickly you apply the brakes.
- When applying the brakes, particularly the front brake, use lower pressure to start with until you feel the brakes starting to "bite", then increase pressure as required. Do NOT over-apply the brakes and cause the wheel to stop rotating - this may result in loss of control.
- Maintain the brake friction components (pads, shoes, rubbers) in good condition and replace when they reach the wear limit.

- Maintain brake adjustment, so that the brakes perform effectively, the levers are comfortably positioned, and there is not excessive play in adjustable components.
- If the brakes are not performing effectively, making abnormal noise, or any part is not serviceable or cannot be adjusted correctly, have the brakes inspected and adjusted by a bicycle mechanic or suitably qualified person.
- If the brake cables become frayed or otherwise damaged, have them replaced by a bicycle mechanic or suitably qualified person.



IMPORTANTE: Always check if brake is in good working condition before each ride.

Remember to service your brake regularly.

Tyre Pressures:

The tires must always be inflated to the correct pressure (as specified on the tire sidewall) before every ride. Riding the bicycle with either too low or too high pressures will affect bicycle performance, may affect effective electrical assistance range, and may render the bicycle as dangerous. Use an accurate pressure gauge when checking pressures.



IMPORTANT: When using compressed air pump, over inflation can burst the tube and tyre. Never inflate a tyre over the maximum pressure marked on the sidewall of the tyre.

Maintenance:



IMPORTANT: Before carrying out any sort of maintenance, turn off the power switch and remove the ignition key if any to power off your bike.

Do some test riding and check the unit is riding normally and safely. Always keep your bike clean. Your E-Bike should undergo an annual check-up. This will keep it in good working condition.

Adjust Chain Tension:

The chain may loosen after using the bike for a certain period, so please adjust the chain when necessary. Loosen the bolts on the rear shaft. If the chain is loose, please adjust the chain bolts on both sides clockwise until correct. If the chain is too tight, adjust the bolts using a counterclockwise rotation. Keep the crank gear and wheel gear aligned. If you are not experienced or confident, contact a bike specialist.

Adjusting the Brakes:

Correct brake adjustment will make the controls easier and offer greater safety. If you are not familiar with how to adjust or service your brake, please bring your bike to local bicycle shop for service. It is important for the brakes to work correctly and that the electric cut-off devices are in a working order (electric cable to the brake levers). Once the brakes have been adjusted, make the wheels are turned to ensure there is no binding and check if the motor will stop working by pulling brake levers.

Lubrication:

For a long service life, the following parts of your E-Bike should be regularly lubricated every half year:

- Front axle
- Chain
- Rear axle
- Freewheel
- Front fork and other rotating parts.

For electrical parts, you do not need to lubricate them because they are lubricated in the factory. If you find anything wrong, please contact us or go to your local bicycle specialist.

Cleaning:

The bike should be cleaned with a damp sponge, taking special care not to get electrical parts wet (battery connection, motor, or rear axle), electric cables, handlebar controls, etc. Dry with a cloth. When cleaning your electric bike, do not use a steady direct stream of water from a hose. Use a cloth to avoid short-circuiting any electrical components. Your electric bike has a durable finish and does not need to be waxed. Clean with a mild detergent and buff to restore its original shine if needed.

For safety, longest possible service life, and reliability, maintain the bicycle properly. Use the maintenance schedule below for guidance. It is very important that you check certain systems and components before each and every ride. The proper condition and function of these systems are critical to your safety.

Warranty

12 Month Limited Warranty

We warrant against possible manufacturing defects providing the following conditions are satisfied:

- Product is completely and correctly assembled.
- Product is used under normal conditions for its intended purpose.
- Product receives all necessary maintenance and adjustments.
- Product is used for general transportation or recreational use only.

What is covered by this Limited Warranty:

- 1 Year Frame only
- 1 Year Warranty on Motor only
- 1 Year Warranty on Battery only

What is not covered by this Limited Warranty:

- Negligent use or damage due to traffic accidents
- Top Speed is not covered under warranty.
- Failure to reach factory estimated top speeds or distance.
- Loss of battery capacity over time (except for manufacturing defects)
- Battery damage due to incorrect use or negligence
- Loss of battery capacity over time
- Damage due to normal wear and tear and maintenance.
- Rust and corrosion on the bike
- Damage due to external causes.

- Minor scratches, marks, or imperfections
- Warranty will be void if the product is used in competitive sports, modified, misused, abused, neglected, rented, sold, or given away.

TDRMOTO TPY LTD will not be liable for incidental or consequential loss or damage due directly or indirectly from the use of this product.

Warranty and Repair Claim:

To claim your warranty, please provide proof of purchase and contact us via email or phone listed below. The cost of sending and returning your TDRMOTO electric bike is at the customer's expense. Warranty repair timeframe may take up to 60 days depending on replacement part availability. If there is a delay due to the nature of the repair or a delay beyond our control, we will inform you and do whatever possible to limit the turnaround time of your product.

Other Repairs:

All TDRMOTO electric bike repairs not covered by warranty can also be repaired at authorized service centers at the customer's cost. We will carry most of the spare parts on our current and past models. Should you wish to purchase any parts, please contact us.

Contact Information:

Website: www.tdrmoto.com.au Email: info@tdrmoto.com.au

Phone Number: 03 9931 1626

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled to cancel your service contract with us and to a refund for the unused portion, or to compensation for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

Keep a Record:

Order No:

Date of Purchase:

Place of Purchase:

Serial Numbers:

Bike Mode:



Some experts believe that the incorrect or prolonged use of almost any product may cause serious injury or death. To help reduce your risk of serious injury or death, refer to the information below.

- Consult all documentation, packaging and product labelling before use. Note that some products feature documentation available online. It is recommended to print and retain the documentation.
- Before each use, check the product for loose/broken/damaged/missing parts, wear or leaks (if applicable). Never use a product with loose/broken/damaged/missing parts, wear or leaks.
- Products must be inspected and serviced (if applicable) by a qualified technician every 6 months. This is based on average residential use by persons of average size and strength, and on a property of average metropolitan size. Use beyond these recommendations may require more frequent inspections/servicing.
- Ensure that all users of the product have completed a suitable industry recognized training course before being allowed access to the product.
- The product has been supplied by a general merchandise retailer that may not be familiar with your specific application or description of application. Be sure to attain third-party approval from a qualified specialist for your application before use, regardless of any assurances from the retailer or its representatives.
- This product is not intended for use where fail-safe operation is required. As with any product (for example, automobile, computer, toaster), there is the possibility of technical issues that may require the repair or replacement of parts, or the product itself. If the possibility of such failure and the associated time it may take to rectify could in any way inconvenience the user, business or employee, or financially affect the user, business or employee, then the product is not suitable for your requirements. This product is not intended for use where incorrect operation or a failure of any kind, including but not limited to, a condition requiring product return, replacement, parts replacement or service by a technician may cause financial loss, loss of employee time or an inconvenience requiring compensation.
- If this product has been purchased in error when considering the information presented here, contact the retailer directly for details of their returns policy, if required.

If you have any questions regarding any issues with your electric tricycle, please contact our customer support team on www.tdrmoto.com.au

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